

- 1. We make a staff training plan.
- 2. We host a fun orientation with a focus on different types of learning.
- 3. We have new staff shadow old staff,

then submit a paragraph about what they learned.

- 4. We role-play common (or uncommon) restaurant situations.
- 5. We assign a mentor for 1 month.
- 6. We make POS training fun.
- 7. We play Taboo with menu descriptions.
- 8. We offer hands-on experience with supervision.
- 9. We give an overview of all positions so staff can stay flexible.

10. We pop quiz staff members on new menu additions, biggest customers, and best-selling items.

- 11. We share short 15-minute lessons during pre-shift meetings.
- 12. We foster friendly competition between multiple restaurants.
- 13. We implement a 360-degree peer review programs.
- 14. We train employees to go above and beyond.
- 15. We hold regular meetings to communicate and reinforce training.



EXCEEDING THE EXPECTATIONS OF CLIENTS

SINCE 1981....

Food Service & Manager Self-Inspection Checklist

Date_____

Observer_

Use this checklist once a week to determine areas in your operation requiring corrective action. Record corrective action taken and keep completed records in a notebook for future reference.

Personal Dress and Hygiene

| | - | | | | | _ | | |
|---|-----|----|-------------------|---|-----|----|--------------------------|--|
| | Yes | No | Corrective Action | T 1 1 1 1 1 ' | Yes | No | Corrective Action | |
| Employees wear proper uniform including proper shoes | 🔲 | | | Hands are washed thoroughly using proper hand-washing procedures at critical points | | | | |
| Hair restraint is worn | | | | Smoking is observed only in designated areas | | | | |
| Fingernails are short, unpolished, and clean | . 🗖 | | | away from preparation, service, storage, and warewashing areas | | | | |
| Jewelry is limited to watch, simple earrings, and plain ring | . 🖵 | | | Eating, Drinking, or chewing gum are observed only in designated areas away | | | | |
| Hands are washed or gloves are changed at critical points | | | | from work areas Employees take appropriate action when | | | , | |
| • | | | | coughing or sneezing | | | | |
| Open sores, cuts, or splints and bandages on hands are completely covered while handling food | | | | Disposable tissues are used and disposed of When coughing/blowing nose | | | | |
| Food Storage and Dry Stor | age | | | | | | | |
| | Yes | No | Corrective Action | | Yes | No | Corrective Action | |
| Temperature is between 50° F and 70° F | | | | There is no bulging or leaking canned goods in storage | | | | |
| | . — | _ | | | Ē. | n | | |
| All food and paper supplies are 6 to 8 inches off the floor | | | | Food is protected from contamination | | | | |
| All for distant and with more and | | | | All surfaces and floors are clean | | ш | | |
| All food is labeled with name and delivery date | | | | Chemicals are stored away from food and | | | | |
| The FIFO (First In, First Out) method of Inventory is being practiced | | | | other food-related supplies | . – | - | | |
| Large Equipment | | | | | | | | |
| Food slicer is clean to | Yes | No | Corrective Action | All other pieces of equipment are clean to | Yes | No | Corrective Action | |
| sight and touch | 🗖 | | | sight and touch – equipment on serving | | | | |
| Food slicer is sanitized between uses when | _ | _ | | lines, storage shelves, cabinets, ovens, ranges, fryers, and steam equipment | | | | |
| used with potentially hazardous foods | | Ш | | Exhaust hood and filters are clean | | | | |
| Refrigerator, Freezer, and Milk Cooler | | | | | | | | |
| Thermometer is conspicuous | Yes | No | Corrective Action | Proper procedures have been | Yes | No | Corrective Action | |
| and accurate | | | | practiced | | | | |
| Temperature is accurate for piece of equipment | | | | All food is properly wrapped, labeled, and dated | | | | |
| Food is stored 6 inches off floor in walk-ins | | | | The FIFO (First In, First Out) method of Inventory is being practiced | | | | |
| | | | | | | _ | | |

Unit is clean..... Food Handling

| 0 | | | | | | | |
|---|-----|----|-------------------|--|-----|----|--------------------------|
| | Yes | No | Corrective Action | | Yes | No | Corrective Action |
| Frozen food is thawed under refrigeration or in cold running water | . 🗖 | | | Food is handled with utensils, clean gloved hands, or clean hands Utensils are handled to avoid touching parts | 🛄 | | |
| Food is not allowed to be in the | | | | that will be in direct contact with food | 🖵 | Ш | |
| "temperature danger zone" for more than 4 hours | . 🗖 | | | Reusable towels are used only for sanitizing | | | |
| Food is tasted using proper method | . 🗖 | | | Equipment surfaces and not for drying hands, Utensils, floor, etc | | | |
| Food is not allowed to become cross-contaminated | . 🗖 | | | | | | |

Utensils and Equipment

| | Yes | No | Corrective Action | | Yes | No | Corrective Action |
|--|-----|----|-------------------|---|-----|------|--------------------------|
| All small equipment and utensils, including cutting boards, are sanitized between uses | . 🔲 | | | Thermometers are washed and sanitized between each use | . 🔲 | | |
| Small equipment and utensils are air dried | | | | Can opener is clean to sight and touch | . 🗖 | | |
| Work surfaces are clean to sight and touch | . 🗖 | | | Drawers and racks are clean | . 🖵 | | |
| Work surfaces are washed and sanitized between uses | | | | Small equipment is inverted, covered, or otherwise protected from dust or contamination when stored | . 🖸 | | |
| Hot Holding | | | | | | | |
| | Vee | Me | Corrective Action | | Vee | Ne | Corrective Action |
| Unit is clean | Yes | No | | Temperature of food being held is above 140° F | Yes | No | Corrective Action |
| Food is heating to 165° F before placing in | | | | | · 🖵 | | |
| hot holding | | | | Food is protected from contamination | | | |
| Cleaning and Sanitizing | | | | | | | |
| | Yes | No | Corrective Action | Yes No Corrective Action | | | |
| Three-compartment | 103 | | | If heat sanitizing, the utensils are allowed | | | |
| sink is used | | | | to remain immersed in 170° F water for | _ | - | |
| | | | | 30 seconds | 🆵 | | |
| Three-compartment sink is properly set up for warewashing (wash, rinse, sanitize) | | | | If using chemical sanitizer, it is the | П | | |
| Chlorine test kit or thermometer is used to | | | | proper dilution | | | |
| check sanitizing rinse | | | | The water is clean and free of grease | | | |
| The water temperatures are accurate | | | | and food particles | | | |
| | | | | The utensils are allowed to dry | Ц | Ш | |
| | | | | Wiping cloths are stored in sanitizing Solution while in use | | | |
| | | | | | | | |
| Garbage Storage and Dispo | | | | | | | |
| 17. 1 1 | Yes | No | Corrective Action | | Yes | No | Corrective Action |
| Kitchen garbage cans are clean | | | | Loading dock and area around dumpster are clean | 🖵 | Ц | |
| Garbage cans are emptied as necessary | | | | Dumpster is closed | | | |
| Boxes and containers are removed from site | | | | | | | |
| Pest Control | | | | | | | |
| | Yes | No | Corrective Action | | Yes | No (| Corrective Action |
| Screens are on open windows and doors | | | | No evidence of pests | | | |
| are in good repair | | | | is present | | | |
| | | | | | | | |